

**HOME INTERNET OPTIONS for families:**

In many areas of the county and city, **FREE public wi-fi** is available from Comcast Xfinity.

To access: Select “**xfinitywifi**” in the list of available networks and then launch an internet browser.

*Other options:*

If you do not have internet access at home, several internet providers are offering discounted access for qualifying households and students. Not all providers are available in all areas of the county.

**Comcast Xfinity:** Offers two months free in-home internet to students and their families.

Go to: <https://www.internetessentials.com/>

Or call: **1-855-846-8376**

**Charter/Spectrum:** Families receiving certain benefits (such as Free/Reduced lunch) may qualify for a reduced cost account.

Go to : <https://www.spectrum.com/browse/content/spectrum-internet-assist.html>

Or call: **1-844-488-8395**

**AT&T:** Offering free public wi-fi for 60 days.

Go to: [https://about.att.com/story/2020/covid\\_19\\_education.html](https://about.att.com/story/2020/covid_19_education.html)

Or call: **1-855-663-1869**

**TDS:** Call **1-800-610-1927**

*For Knox County Schools tech support:*

Call: 865-594-1830

email: [helpdesk@knoxschools.org](mailto:helpdesk@knoxschools.org)